

Partner with TouchPoint for **Phygital Banking Transformation**

TouchPoint transforms banking with innovative self-service solutions designed to enhance efficiency, optimize branch operations, and deliver seamless customer experiences. With a proven track record and significant industry impact, we are your trusted partner in phygital banking.



19+
Service Years

9200+
Devices

300+
Professionals

05+
Countries Providing Services

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Revolutionize Banking with the **Smart Teller Machine (STM)**

Empowering Seamless Self-Service Banking Solutions

TouchPoint
Enabling Transaction Convenience

Smart Teller Machine (STM)

The Smart Teller Machine (STM) is a **state-of-the-art banking** terminal powered by **QMatch** – Digital Platform that transforms traditional counter operations into efficient self-service experiences. Designed for customer convenience, STM integrates complex banking services with intuitive, user-friendly interfaces.

Key Benefits

- ✓ **Versatile Services:** Supports account opening, card issuance, cheque deposits, and more.
- ✓ **24/7 Accessibility:** Expand service channels with round-the-clock operations.
- ✓ **Cost Efficiency:** Reduces operational expenses and improves branch efficiency.
- ✓ **Enhanced User Experience:** Combines automation with real-time video teller assistance.



Key Features & Functionalities

- Open New Accounts:** Streamlines customer onboarding with instant ID card and biometric verification.
- Document Scanning:** Facilitates document verification by enabling seamless scanning of passports, ID cards, pay slips, bills, and proof of address.
- Instant Card Issuance:** Provides debit or credit cards immediately after onboarding.
- Cheque Deposit:** Uses advanced imaging technology for fast, secure processing
- Account Statement Printing:** Enables customers to print statements on demand
- Remote Assistance:** Integrates human teller support for complex queries.

Technical Highlights

- Dual-Sided Cheque Imaging:** Ensures accuracy and efficiency.
- Biometric Authentication:** Ensures accuracy and efficiency.
- Modular Design:** Easy to deploy in branch lobbies or 24-hour zones.



SMART



EFFICIENT



UNIFIED



PERSONALIZED