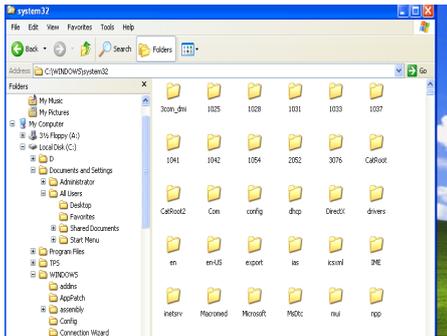# m-access

Deploying images, videos, audio files to ATMs is a cumbersome process faced by many ATM operators. In most situations, field engineering has to be engaged to go to each ATM and update the files.

Convenient file browsing

Without a centralized tool that can securely access each ATM or SST on the network, this activity consumes hours and days, and is susceptible to errors and inconsistency.

Remotely accessing of ATMs

m-access allows ATMs and SST's to be updated remotely from a central location. All files that need to be downloaded at the ATM can now be packaged at the central office, and deployed to the entire

network through few click strokes. All of this activity is performed securely and done through appropriate and traceable user authentication.

Support all files including audio, video and image, etc.

Why do you need m-access?

♦ No need to send engineers to each ATM to update files

♦ Save cost and time

♦ Deploy and change files with the swiftness you want

♦ Send different messages and campaigns to individual or groups of ATMs

Key Features

♦ Download a single or multiple files to ATMs from a single location

♦ Define groups of ATMs and send different files to each group

♦ Easy to use and manage. Use drag and drop to move

ATMs to another group

♦ Supports all files include image, video, audio, etc.

♦ Secure access through user/password combination

♦ Extensive logs ensure that all activities are recorded for audit

ABOUT TOUCHPOINT

TouchPoint is the sole distributor of Diebold ATMs in Pakistan. Since starting operations in 2007, TouchPoint has been growing and excelling at a rapid pace through the tireless efforts of its highly professional and dedicated team.

For more information visit

www.touchpoint.pk

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Q-match

Q-match authenticates customers at the ATM or SSTs to perform cardless transactions. The product comes with TouchPoint's engineering consultancy to integrate multiple types of devices at the ATM including biometric readers, barcode readers, etc.

m-view

m-view is an efficient ATM camera and EJ monitoring solution, which allows to capture pictures from one or more cameras and keeps a searchable repository with linkages to Electronic Journaling. Search and analysis for entire network is done at a central location.

m-access

TPL remote file manager 'm-access' is a fast and reliable command processor and bi-directional solution for file and screen distribution between terminals and a central server. Based upon a simple architecture, m-access has minimal terminal end dependency.

m-recover

Ensure your ATM availability for customers with TPL auto-recovery solution. A "self-healing" capability enables the ATMs to recover automatically from hardware failures without the need for physical intervention.

FalconDesk

FalconDesk automates and optimizes the complaints raised by customers while tracking progress at each step within the flow of the complaint or issue's lifecycle. FalconDesk is designed in a manner that it can be deployed with little customization to different industries.

TouchPoint

Providing Transaction Convenience Through Touchpoint

TouchPoint (Pvt) Ltd.

78-R, Ground Floor, Ghazali Road, Block-2, P.E.C.H.S, Karachi, Pakistan

Phone #: +92-21-34527267   Email: info@touchpoint.pk

Web: www.touchpoint.pk