

Q-match

We are living in an environment where plastic cards are considered to be a norm for performing financial transactions. Whether we check into a hotel, withdraw cash at an ATM, shop or travel, carrying multiple bank cards and remembering PINs is inconvenient.

Have we considered living without plastic? Or not having to remember individual PINs at all?

Today technology enables institution to offer alternate ways of authentication such as biometric, voice, etc. This enables a new paradigm whereby they can offer new and unique services to their customers.

Q-match is a cardless solution offered by TouchPoint, which offers seamless interaction and a personal experience that gets you closer to your customers.



Q-match secure authentication

Q-match potential to the institution

- ◆ Increase revenue by offering services to unbanked customers
- ◆ Offer enriched customer experience

-rience by eliminating usage of cards and/or PINs

- ◆ Offer more secure transactions by eliminating card based frauds

How it works?

Q-match is simple, flexible and easy to use.

Institutions can authenticate their customers through biometric verification.

Its modular architecture allows you to configure the appropriate solution for your customers.

Its components are:

Q-match Agent: A terminal based application which captures the biometric and, optionally, barcode information.

Q-match Gateway: Authenticate customer information against existing external servers such as national biometric identity databases, licensing authorities etc.

Q-match Authentication: Build your own client database consisting of biometric information. Q-match has the capability to integrate with core banking system.

How Q-match can help?

Nearly 2.2 billion unbanked adults live in Africa, Asia, Latin America and Middle East.

Authentication through fingerprints opens huge potential to tap these large unbanked populations.

According to Nilson Report published in 2013, in 2012 alone, approx. 11.2 billion US dollars were lost globally due to credit and debit card frauds. With customers not carrying cards, the chances of card frauds can also be minimized.

Maintaining multiple cards and keeping them secure is always a big problem. Q-match can help you by reducing the number of plastic cards your customers carry and allowing them to use their unique biometric identity.

ABOUT TOUCHPOINT

TouchPoint is the sole distributor of Diebold ATMs in Pakistan. Since starting operations in 2007, TouchPoint has been growing and excelling at a rapid pace through the tireless efforts of its highly professional and dedicated team.

For more information visit www.touchpoint.pk



Q-match authenticates customers at the ATM or SSTs to perform card-less transactions. The product comes with TouchPoint's engineering consultancy to integrate multiple types of devices at the ATM including biometric readers, barcode readers, etc.

m-view is an efficient ATM camera and EJ monitoring solution, which allows to capture pictures from one or more cameras and keeps a searchable repository with linkages to Electronic Journaling. Search and analysis for entire network is done at a central location.

TPL remote file manager 'm-access' is a fast and reliable command processor and bi-directional solution for file and screen distribution between terminals and a central server. Based upon a simple architecture, m-access has minimal terminal end dependency.

Ensure your ATM availability for customers with TPL auto-recovery solution. A "self-healing" capability enables the ATMs to recover automatically from hardware failures without the need for physical intervention.

FalconDesk automates and optimizes the complaints raised by customers while tracking progress at each step within the flow of the complaint or issue's lifecycle. FalconDesk is designed in a manner that it can be deployed with little customization to different industries.



Providing Transaction Convenience Through Touchpoint

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